MUKUR FINANCIAL PLANNERS AND CONSULTANTS
Milind Jagannath More | *Proprietor*
SEBI Registered Investment Advisory Firm
207, Kateeleshwari Arcade, LBS Marg, Mulund West, Mumbai – 400080
SEBI RIA No.: INA000017930 | BASL No.: 1989

Grievance Redressal Mechanism (for Accessibility Issues)

Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, Milind Jagannath More, Proprietor MUKUR Financial Planners and Consultants has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. **Dedicated Channels**

   Email: Milindmore21@yahoo.com
   Helpline: +91-9967839145 (operational Mon–Fri, 9:30 AM – 6:00 PM)

2. **Process**

   All accessibility-related grievances will be acknowledged within 2 working days.

   Resolution/response will be provided within 15 working days.

   Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. **Escalation Matrix**

   Level 1: Nodal Officer - Mr. Milind Jagannath More
   Email: milindmore21@yahoo.com
   Contact: +91-9967839145

4. **Escalation to SEBI**

   If the client is not satisfied with the response, they may lodge a grievance with SEBI through:

- SCORES Portal: https://scores.sebi.gov.in
- SEBI Toll-Free Helpline: 1800 22 7575 / 1800 266 7575
- SEBI Office: Plot No.C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (East), Mumbai Maharashtra – 400051. (by written communication)

5. **ODR Portal :** Clients may also seek resolution through the Online Dispute Resolution (**ODR**) Portal at: https://smartodr.in/

For MUKUR Financial Planners and Consultants

Proprietor

01/04/2026

MUKUR Financial Planners & Consultants ★Proprietor★ MILIND MORE SEBI RIA Reg No. INA000017930